

## Terms & Conditions for ShopBack Invitation To The Cashback Club campaign

Campaign Period: 1 July to 31 August 2024

Participating Malls: The Clementi Mall and The Woodleigh Mall

### 1. ShopBack Mechanics: ShopBack users enjoy up to 10% cashback when you pay with ShopBack at participating stores at The Clementi Mall and The Woodleigh Mall from 1 July to 31 August 2024.

- Earn up to 10% cashback for every accumulated \$50 Spend.
- Payment must be made through ShopBack and cashback will be issued via a digital scratchcard on the ShopBack mobile app.

Tier	Accumulate	Cashback
1	\$50	Up to \$5
2	\$100	Up to \$5
3	\$150	Up to \$5
4	\$200	Up to \$5
5	\$250	Up to \$5
6	\$300	Up to \$5
7	\$350	Up to \$5
8	\$400	Up to \$5
9	\$450	Up to \$5
10	\$500	Up to \$5

- Capped at maximum 10 cashback redemptions per user per month. The spend qualifier will reset each month (e.g. If you have accumulated a total spend of \$80 in July, the accumulated amount will reset to \$0 on 1 August).
- Limited to first 4,630 redemptions per month. Cashback is issued on a first-come, first-served and while stocks last basis.
- Scratchcards must be redeemed within 48 hours of issuance. No extensions will be allowed, and no reminders will be sent prior to the expiry of each scratchcard.
- To be notified when a scratchcard is awarded, the user must enable notifications through the ShopBack app/device settings.
- Scratchcards that have been awarded can be accessed via the Rewards page, in the Profile section of the ShopBack app.
- Customers will earn the standard Cashback amount/rewards at partner outlets listed on ShopBack when paying with their payment methods. The Cashback will be tracked on the ShopBack mobile app within 14 working days.

- All bonuses earned can only be withdrawn into the user's bank account when the user accumulates \$10 worth of redeemable Cashback on ShopBack.
- For any other enquiries regarding ShopBack, please contact ShopBack customer support hotline with livechat: <https://support.shopback.sg/>. Other terms and conditions apply.
- Straits Retail Property Management Services Pte Ltd's ("SRPMS") reserves the right, in its sole and absolute discretion, to amend these terms and conditions or suspend or terminate the redemption of cashback at any time without prior notice and without liability to any party.

**2. New to S<sup>3</sup> Rewards Members mechanics: Receive a \$5 CPM eVoucher when you sign up as an S<sup>3</sup> Rewards member with Promo Code. Promo code must be entered on the sign-up page.**

- Limited to first 2,000 redemptions, with maximum of 1 redemption per new S<sup>3</sup> Rewards member throughout the campaign period.
- \$5 CPM eVoucher will be automatically issued to member's e-wallet upon successful registration.
- eVouchers issued are on a first-come, first-served and while stocks last basis.
- Redemption of CPM eVoucher is valid for 3 months from the date of issue. No extension of the validity period shall be granted.
- Upon redemption or utilisation, eVouchers are not refundable, transferable or exchangeable for cash, credit or points.
- If the eVoucher is not utilised after its expiry, it will be deemed forfeited. The eVoucher will not be replaced or refunded if it is lost, damaged, expired or unlawfully obtained.
- SRPMS decision on all matters relating to the redemption and/or use of vouchers shall be final. No correspondence or claims will be entertained.
- S<sup>3</sup> Rewards Programme Terms and Conditions apply. Please refer to the S<sup>3</sup> Rewards app for the full terms and conditions.